



## Terms & Conditions

### General

- i. Provisional bookings will be held for 5 days before the deposit is due.
- ii. Completion of a booking form and payment of a deposit on acceptance by Boutique Tipi Parties constitutes a binding contract.
- iii. We regret we are unable to accept bookings from anyone under 18 years of age.
- iv. Our bell and tipi tents are not suitable for dogs or other animals. However, disabled assistance dogs (e.g. guide dogs, hearing dogs etc) are welcome by prior arrangement.
- v. All the Boutique Tipi Parties tents are **STRICTLY NON SMOKING**.
- vi. All rubbish/recycling must be removed at the end of your event prior to collection. Boutique Tipi Parties reserve the right to levy a charge, which will be deducted from your security deposit, for the removal of any rubbish or waste left in the tent.
- vii. Hire price includes delivery within a the first 15 miles from CV37 9RZ, then delivery fees will apply contact for details.
- ix. Boutique Tipi Parties accept no responsibility or liability for damage or theft to any property left in the bell tents for the duration of the hire period.
- x. Boutique Tipi Parties accept no responsibility or liability for damage or injury to any member of your party that may occur whilst you are in occupation of the tent.
- xi. It is the responsibility of the hirer to ensure there is sufficient access and space for the tents. The hirer will be responsible for any movement of furniture for the indoor tipis'.

Bell tent sizes and circular diameter requirements on flat grass area:

- 4 m tent requires a 6 m area
- 5m tent requires a 7 m area
- 7m tent requires a 9 m area

Indoor Tipi's are 150 cm square. Mattresses are 1.83m in length and 2.5m length will be required for tray table and rugs.

### **Boutique Tipi Parties Undertakings**

- i. Boutique Tipi Parties will deliver, erect and furnish your bell tent or indoor tipi's to the agreed location on the first day of the commencement of your booking.
- ii. Boutique Tipi Parties will dismantle and remove all equipment from your event location on the day of termination of your hire period.
- iii. While Boutique Tipi Parties will do everything possible to ensure your tent is erected at the agreed time and date, no responsibility or liability can be accepted for delays due to road accidents or severe traffic problems.

### **Payment**

- i. A 25% nonrefundable deposit is payable on booking.
- ii. The balance of hire payment is due two weeks before your event.
- iii. A £50 refundable security deposit per booking is required with the balance of payment. The security deposit covers any loss, damage, theft, breakages or extra cleaning that may be required.
- iv. The security deposit will be refunded by bank transfer within 3 working days of the end of your hire period minus any deductions if applicable which will be itemized.
- v. The hirer is fully responsible for any loss or damage, to the tents or equipment regardless of culpability. Therefore, if the security deposit is insufficient to cover the costs incurred to Boutique Tipi Parties, you must agree to pay all costs to rectify this.

### **Cancellation**

i. Your hire booking will be treated as cancelled if the balance of the hire payment is not received by us by the date specified on the invoice (7 days before the commencement of your hire) or unless alternate payment terms have been agreed.

ii. If you wish to cancel your booking once you have paid your initial deposit please notify us immediately. In these circumstances your initial deposit is nonreturnable and any contract is rendered void.

iii. If you cancel once you have paid the full cost of your tent hire, we are unable to return any monies to you, unless we are able to rebook the bell tent on indoor tipis' for the period in question. In these circumstances we may offer the tent(s) at a reduced rental to encourage a late booking and any money we recover we will refund to you.

iv. In the event of extreme or adverse weather conditions making it impossible to erect the bell tent(s), Boutique Tipi Parties cannot accept any responsibility or liability for losses or other costs incurred as a result. In this situation we will work with you to offer you an alternative site/date, where possible.

v. Boutique Tipi Parties reserve the right to cancel your hire booking at any time. In the unlikely event of this happening, a full refund will be made, however Boutique Tipi Parties will not accept responsibility or liability for losses or any other costs incurred as a result.

vi. Should your chosen location cancel or terminate your booking for any reason whatsoever, no refund will be given by Boutique Tipi Parties. In this case, please contact us as a matter of urgency and we will do our utmost to help you find an alternative site.

## **Health and Safety**

i. Boutique Tipi Parties operate a **STRICT NO SMOKING** policy inside the tents.

ii. Candles with flames are not permitted inside the tents. Battery operated candles will be provided.

iii. For your protection and safety, cooking is prohibited inside the bell tents. Fire pits and BBQ's can cause fires and the release of deadly carbon monoxide.

iv. Fire pits should be sited a safe distance from the bell tent and should not be left unattended

**A note:**

Our fabulous bell tents and indoor tipis' are supplied with love and care. We are passionate about what we do and our mission is to provide high quality, beautifully decorated tents for our customers' special celebrations so we kindly ask that care is taken with the tents and equipment provided.

Thank you,

Boutique Tipi Parties