



Terms & Conditions

General

- i. Provisional bookings will be held for 5 days before the deposit is due.
- ii. Payment of a deposit for an event booking on acceptance by Boutique Tipi Parties constitutes a binding contract.
- iii. We regret we are unable to accept bookings from anyone under 18 years of age.
- iv. Our bell and tipi tents are not suitable for dogs or other animals. However, disabled assistance dogs (e.g. guide dogs, hearing dogs etc) are welcome by prior arrangement.
- v. All the Boutique Tipi Parties tents are STRICTLY NON SMOKING and where evidence of such is found the security deposit held will not be refunded.
- vi. All rubbish/recycling must be removed at the end of your event prior to collection. Boutique Tipi Parties reserve the right to levy a charge, which will be deducted from your security deposit, for the removal of any rubbish or waste left in the tent.
- vii. Hire price includes delivery within a the first 20 miles from CV37 9RZ, then delivery fees will apply contact for details.
- ix. Boutique Tipi Parties accept no responsibility or liability for damage or theft to any property left in the bell tents for the duration of the hire period.
- x. Boutique Tipi Parties accept no responsibility or liability for damage or injury to any member of your party that may occur whilst you are in occupation of the tent.
- xi. It is the responsibility of the hirer to ensure there is sufficient access

and space for the tents. The hirer will be responsible for any movement of furniture for the indoor tipis'.

Bell tent sizes and circular diameter requirements on flat grass area:

- 4 m tent requires a 6 m area
- 5m tent requires a 7 m area
- 7m tent requires a 9 m area

Indoor Tipi's are 150 cm square. Mattresses are 1.83m in length and 2.5m length will be required for tray table and rugs.

Where there is insufficient room for the size bell tent or number of indoor tipi's ordered and delivered, Boutique Tipi Parties will erect a smaller bell tent if one is being carried and is immediately accessible or, in the case of indoor tipi's, will erect the number of indoor tipi's in to the space available. Boutique Tipi Parties will not refund the difference in cost in these cases.

xii. It is the responsibility of the hirer to ensure that the outdoor area is suitable for a bell tent to be pitched. A bell tent cannot be pitched on gravel or artificial grass. There will be no refund given where Boutique Tipi Parties attend and are unable to pitch at the site due to the ground being unsuitable.

xiii. It is the responsibility of the hirer to ensure that the outdoor space is clear of debris and animal feces before Boutique Tipi Parties pitch on the site.

Boutique Tipi Parties Undertakings

i. Boutique Tipi Parties will deliver, erect and furnish your bell tent or indoor tipi's to the agreed location on the first day of the commencement of your booking.

ii. Boutique Tipi Parties will dismantle and remove all equipment from your event location on the day of termination of your hire period.

iii. While Boutique Tipi Parties will do everything possible to ensure your tent is erected at the agreed time and date, no responsibility or liability can be accepted for delays due to road accidents or severe traffic problems.

Payment

i. A 25% nonrefundable deposit is payable on booking.

ii. The balance of hire payment is due two weeks before your event.

iii. A £400 refundable security deposit for Glamping villages, £100 for bell tents and £50 for Indoor Tipi's is required with the balance of payment. The security deposit covers any loss, damage, theft, breakages or extra cleaning that may be required.

iv. The security deposit will be refunded by bank transfer within 3 working days of the end of your hire period minus any deductions if applicable which will be itemized.

v. The hirer is fully responsible for the maintenance and safe custody of the tents and equipment. The hirer must be satisfied with the equipment before use and should notify Boutique Tipi Parties of any miscounts, incorrect deliveries and unacceptable equipment before use. Failure to do so will be the responsibility of the client and NOT Boutique Tipi Parties.

vi. The hirer shall cover Boutique Tipi Parties against the full value of any loss, damage or excessive soiling however caused, unless caused by negligence by Boutique Tipi Parties. Therefore, if the security deposit is insufficient to cover the costs incurred to Boutique Tipi Parties, you must agree to pay all costs to rectify this.

vii. Boutique Tipi Parties will not be responsible for any loss of air from the airbeds during the hire period. The airbeds will be fully inflated at the beginning of the hire, but due to factors such as temperature, amount of usage, length of hire, airbeds may lose air and deflate slightly. We suggest you have a pump somewhere on site to 'top them up' if required.

Cancellation

i. Your hire booking will be treated as cancelled if the balance

of the hire payment is not received by us by the date specified on the invoice (7 days before the commencement of your hire) or unless alternate payment terms have been agreed.

ii. If you wish to cancel your booking once you have paid your initial deposit please notify us immediately. In these circumstances your initial deposit is nonreturnable and any contract is rendered void.

iii. If you cancel once you have paid the full cost of your tent hire, we are unable to return any monies to you if the cancellation is within 2 weeks of the event date. Should the cancellation be outside of that period then we will retain the non-refundable 25% initial payment and return the remaining balance to you.

iv. In the event of extreme or adverse weather conditions making it impossible to erect the bell tent(s), or once erected would be a health & safety risk to allow guests to accommodate the tents, Boutique Tipi Parties cannot accept any responsibility or liability for losses or other costs incurred as a result. In this situation we will work with you to offer you an alternative site/date, where possible.

v. Should your chosen location cancel or terminate your booking for any reason whatsoever, no refund will be given by Boutique Tipi Parties. In this case, please contact us as a matter of urgency and we will do our utmost to help you find an alternative site.

vi. If the event for which the tents have been hired is cancelled, Boutique Tipi Parties shall not be liable.

Health and Safety

i. Boutique Tipi Parties operate a STRICT NO SMOKING policy inside the tents.

ii. Candles with flames are not permitted inside the tents.
Battery operated candles will be provided.

iii. For your protection and safety, cooking is prohibited inside the bell tents. Fire pits and BBQ's can cause fires and the release of deadly carbon monoxide.

iv. Fire pits should be sited a safe distance from the bell tent and should not be left unattended

A note:

Our fabulous bell tents and indoor tipis' are supplied with love and care. We are passionate about what we do and our mission is to provide high quality, beautifully decorated tents for our customers' special celebrations so we kindly ask that care is taken with the tents and equipment provided.

Thank you,
Boutique Tipi Parties